



Organisation Terms & Conditions

Version 1.0

Last Updated: August 2026

These Terms and Conditions govern the use of the Hertfordshire Agricultural Society ("the Society") website, online event management system, membership services, competition entries, trade stand applications, sponsorship bookings and other services provided by the Society.

By creating an account, purchasing a membership, submitting an application, booking a service or entering a competition, you agree to these Terms and Conditions.

1. About Us

Hertfordshire Agricultural Society is a registered charity that organises the Hertfordshire County Show and other events to promote agriculture, education and the rural community.

Throughout these Terms:

"The Society" means Hertfordshire Agricultural Society.

"User" means anyone using our website or event management system.

"Event" includes the Hertfordshire County Show and any other event organised by the Society.

2. Use of the Website and Event Management System

You agree to:

- provide accurate and complete information;
- keep your account details secure;
- keep your contact information up to date;
- use the system lawfully and responsibly.

You must not:

- create accounts for another person without their permission;
- submit false or misleading information;
- interfere with the operation or security of the website;
- misuse the Society's systems.

The Society reserves the right to suspend or remove user accounts where misuse is identified.

3. Membership

Membership is subject to approval by the Society.

Membership benefits are determined by the category purchased and may be amended from time to time.

Membership:

- is personal to the named member;
- cannot normally be transferred;
- does not guarantee admission where events reach capacity;
- does not guarantee entry into competitions.

Membership fees are non-refundable except where required by law.

The Society reserves the right to refuse, suspend or terminate membership where these Terms are breached or where conduct may bring the Society into disrepute.

4. Competition Entries

Submission of an entry does not guarantee acceptance.

Entrants agree to:

- comply with the relevant class schedule;
- comply with all published regulations;
- follow instructions from judges, stewards and Society officials;
- ensure all information submitted is accurate.

The Society reserves the right to:

- refuse entries;
- close classes early;
- combine or cancel classes;
- amend judging arrangements;
- withdraw entries where regulations have not been followed.

5. Trade Stand Applications

Trade stand applications are invitations to be considered and do not constitute acceptance.

The Society reserves the right to refuse any application without obligation to provide reasons.

Successful exhibitors must:

- maintain appropriate Public Liability Insurance;
- comply with Health & Safety legislation;
- comply with fire regulations;
- comply with all Trade Stand Regulations;
- occupy only their allocated space;
- trade only within agreed hours.

The Society may remove exhibitors who fail to comply with these requirements.

6. Sponsorship

Sponsorship agreements are subject to written confirmation by the Society.

Sponsors agree to:

- provide artwork and information by published deadlines;
- comply with Society branding guidelines;
- ensure promotional material is lawful and appropriate.

The Society reserves the right to refuse promotional material considered offensive, misleading or unsuitable.

7. Bookings

Bookings may include:

- camping;
- hospitality;
- parking;
- educational activities;
- tickets;
- other Society services.

Bookings are subject to availability.

Confirmation will normally be issued by email.

8. Payments

Payment must normally be received before bookings or entries are confirmed.

The Society accepts payment through approved payment providers.

Payment card information is processed securely by the payment provider and is not stored by the Society.

9. Refunds and Cancellations

Unless otherwise stated:

- Membership fees are non-refundable.
- Competition entries are non-refundable.
- Trade stand bookings are subject to the published cancellation policy.
- Sponsorship payments are non-refundable once agreed.

Refunds may be issued where:

- required by law;
- the Society cancels an event;
- exceptional circumstances apply at the Society's discretion.

Administrative charges may be deducted where appropriate.

10. Event Changes

The Society reserves the right to:

- alter programmes;
- amend schedules;
- substitute judges;
- change locations;
- amend opening times;
- cancel classes;
- postpone or cancel events.

Such changes may occur without prior notice where necessary.

11. Animals

Where animals are involved:

Owners remain responsible for their welfare and control.

Animals must comply with:

- DEFRA requirements;
- APHA regulations;
- movement regulations;
- vaccination requirements where applicable;
- any additional event regulations.

Animals showing signs of disease or poor welfare may be refused entry or removed.

12. Health and Safety

Everyone attending Society events must comply with:

- Health & Safety legislation;
- instructions from Society officials;
- emergency procedures.

The Society reserves the right to remove anyone whose behaviour creates a safety risk.

13. Photography and Media

Photography, filming and live broadcasting may take place during Society events.

Images may be used for:

- websites;
- social media;
- printed publications;
- press releases;
- future marketing.

Attendance at Society events constitutes acceptance that images may be used for these purposes unless otherwise agreed.

14. Intellectual Property

The Society owns or licenses the content displayed on its website including:

- logos;
- photographs;
- schedules;
- publications;
- branding.

Content may not be copied or reproduced without written permission.

15. Data Protection

Personal information is processed in accordance with the Society's Privacy Policy.

By using the Society's services you acknowledge that your information will be processed for purposes including:

- membership administration;
- competition administration;
- trade stand management;
- event organisation;
- financial administration;
- communication regarding Society activities.

16. Liability

The Society accepts no responsibility for:

- loss of personal belongings;
- theft;
- vehicle damage;
- equipment damage;
- consequential financial loss.

Nothing within these Terms excludes liability for death or personal injury caused by negligence or any liability that cannot legally be excluded.

17. Insurance

Exhibitors, contractors and other commercial users are responsible for maintaining appropriate insurance cover.

The Society may request evidence of insurance before granting access.

18. Force Majeure

The Society shall not be liable for cancellation, postponement or alteration of events caused by circumstances beyond its reasonable control including:

- severe weather;
- flooding;
- fire;
- disease outbreaks;
- government restrictions;

industrial action;
terrorism;
utility failures;
other unforeseen events.

19. Conduct

The Society expects all users to behave respectfully.

The Society reserves the right to refuse entry or remove any individual whose behaviour is:

abusive;
threatening;
discriminatory;
dangerous;
disruptive;
unlawful.

No refund will necessarily be provided following removal.

20. Changes to These Terms

The Society may amend these Terms and Conditions at any time.

The latest version will always be available on the Society's website and online event management system.

21. Governing Law

These Terms and Conditions are governed by the laws of England and Wales.

Any dispute shall be subject to the exclusive jurisdiction of the courts of England and Wales.

Contact Us

Hertfordshire Agricultural Society

The Showground

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Hertfordshire

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Declaration

By using the Hertfordshire Agricultural Society's website or event management system, creating an account, purchasing membership, submitting an application, making a booking or entering a competition, you confirm that:

- You have read and understood these Terms and Conditions.
- You agree to comply with them.
- The information you provide is accurate and complete.
- You agree to comply with any additional event-specific schedules, regulations or conditions published by the Society.