NEW FOREST & HAMPSHIRE COUNTY SHOW
MEMBERSHIP TERMS & CONDITIONS

When you purchase a Membership with us via telephone, subscription, or through our online platform, we will ask for your name, address, card details, telephone number and e-mail address. We may also ask you where you saw promotional material referring to the event that you are booking. This allows us to fulfil your Membership request, track your order and contact you regarding your booking. No personal information provided by you will be used for marketing purposes except as agreed by you or as allowed under GDPR. You have the opportunity to unsubscribe to any such marketing communications. If you do not wish to receive further marketing information, please do email the Show on office@newforestshow.co.uk.

Disclaimers
The information is provided on an 'as is' and 'as available' basis. All express or implied warranties of any kind (including warranties of merchantability, fitness for purpose and non-infringement of the intellectual property of a third party) are excluded to the fullest extent permitted by applicable law. New Forest & Hampshire County Show gives no representation or assurance of uninterrupted or error free service nor that the Site will provide any specific search results. New Forest & Hampshire County Show may change the information without notice but makes no commitment to keeping the information up to date, nor is any warranty given by New Forest & Hampshire County Show as to the currency, accuracy or completeness of the Information.

Membership Purchase
Please note that your Membership purchase is non-transferable and non-refundable. We will not be responsible for any Membership Badges that are lost or stolen. Any person found making unlawful resale (or attempted unlawful resale) of a Membership will be subject to grounds for seizure or cancellation of that Membership without refund or other compensation. Membership is issued subject to these rules and regulations. We regret that Memberships cannot be exchanged or refunded after purchase. Please check your booking before placing the order and please check your Membership on receipt, as mistakes cannot always be rectified. It is the responsibility of the Member to ascertain the date and time of any rearranged event.

Admission
The venue management reserves the right to refuse admission and may on occasion have to conduct security searches to ensure the safety of the patrons. The New Forest & Hampshire County Show would advise customers that no refunds will be offered to customers who are refused entry or ejected from a venue on account of, declining to be searched, abusive, threatening, drunken or other antisocial behavior (including smoking in no smoking areas), carrying offensive weapons or illegal substances, or making unauthorised audio, video or photographic recordings.

Unless notification of your order is received from the New Forest & Hampshire County Show no booking is confirmed. Memberships are sold subject to the organiser's right to alter or vary the programme including but not limited to changes to the advertised programme due to events or circumstances beyond its control without being obliged to refund monies or exchange Memberships. The New Forest & Hampshire County Show cannot be held responsible for any errors or omissions on the website. If this Membership is re-sold or transferred for profit or commercial gain by anyone other than the Promoter, Venue Management, New Forest & Hampshire County Show or one of their authorised sub-agents, it will become voidable, and the holder may be refused entry to or ejected from the venue. The Promoter, Venue Management and New Forest & Hampshire County Show accept no responsibility for any personal property. The acceptance of this order is not a guarantee of availability.

If we are unable to fulfil your request, you will be notified at the earliest possible opportunity, and an alternative may be offered.

General Information
New Forest & Hampshire County Show will not be responsible for any delay in the delivery of Memberships due to circumstances beyond its control. It is the responsibility of the Member to contact New Forest & Hampshire County Show in the event of non-delivery. New Forest & Hampshire County Show will not be responsible for data communications failure or malfunction. All Memberships may carry a booking fee as determined by New Forest & Hampshire County Show by placing an order on this site you accept any booking fees charged. New Forest & Hampshire County Show agreement is to supply Memberships, subject to availability. In the event of any errors, which are the direct result of actions of New Forest & Hampshire County Show management or staff, we are only responsible for the refund of the cost of the Membership. Our agreement does not cover the cost of travel or accommodation. New Forest & Hampshire County Show cannot take responsibility for travel difficulties such as strikes or inclement weather, or any other circumstances beyond our control.

Conditions of Entry - Photography
By attending the event, you acknowledge that photographs, video footage, and audio recordings may be captured and used for legitimate business purposes including marketing and promotions in the UK and internationally. If you do not wish to be photographed or filmed, please contact us at [email address] or inform a staff member at the Show Office on the day; reasonable efforts will be made to accommodate your request. No compensation will be provided for the use of your likeness.

Re-admission
Before leaving the site, tell gate staff if you wish to re-enter. Gate staff will issue a handstamp, which you must show each time you seek re-entry. Re-entry will not be permitted without the handstamp. Re-entry is for the day the Membership is valid only.

Membership Packs
All Membership Packs will be sent by post to the recipient. It is the responsibility of the Member to check receipt of the Membership Pack. Each Badge has a unique barcode number which can be used once for entry to the Show depending on the type of purchase this may be valid for one day or all three days of the Show. It is the responsibility of the Member to ensure that their badge is always on their persons.

Policies

The policies page on our website brings together the key policies, procedures and terms that apply when attending the Show, purchasing tickets or membership, or interacting with our services. We want every visitor to have a safe, enjoyable and well-informed experience.

These policies outline your rights, our responsibilities, and the standards we maintain to ensure a welcoming environment for everyone. They cover data protection, visitor conduct, ticket terms, and how we handle feedback or complaints. Please review the documents on our website: Policies - New Forest Show.

Any Further Information

For further enquiries please contact the New Forest & Hampshire County Show on email office@newforestshow.co.uk or by phone 01590 622400.

EVENT WEBSITE: www.newforestshow.co.uk