ROYAL BATH & WEST SOCIETY MEMBERSHIP

TERMS AND CONDITIONS

Version 1.0

DEFINITIONS AND INTERPRETATION

1. Definitions

In these Terms and Conditions, the following definitions apply:

"Society", "we", "us" or "our" means the Royal Bath & West Society.

"Member" or "you" means the individual who has purchased a valid Society Membership.

"Membership" means the annual membership purchased by a Member.

"Membership Year" means the period of twelve (12) months commencing on the Membership start date.

"Membership Card" means the official membership identification card issued by the Society.

"Member Benefits" means the benefits available to Members as described in these Terms and Conditions.

"Society Shows" means:

- The Royal Bath & West Show;
- The Dairy Show; and
- The Food & Drink Festival.

"Members Area" means the designated hospitality and facilities area available to Members during the Royal Bath & West Show.

MEMBERSHIP

2. Membership Eligibility

2.1

Membership is available to individuals aged 18 years or over upon payment of the applicable Membership fee.

2.2

Membership is valid for one Membership Year from the commencement date specified by the Society.

2.3 Personal Use

Membership and all associated benefits are personal to the named Member and may not be assigned, transferred, sold or otherwise made available to any other person unless expressly permitted by the Society.

2.4 Membership Benefits

The Society reserves the right to amend, substitute, withdraw, suspend or add Membership Benefits from time to time where reasonably necessary for operational, financial, safety, legal or regulatory reasons.

Whilst the Society will endeavour to provide all advertised Membership Benefits, no specific benefit shall constitute a guaranteed contractual entitlement where circumstances beyond the Society's reasonable control prevent its provision.

2.5 Membership Acceptance

The Society reserves the right to refuse, suspend or terminate Membership where it reasonably considers such action to be in the best interests of the Society.

MEMBERSHIP BENEFITS

3. Membership Benefits

Subject to these Terms and Conditions, Members shall be entitled to the following benefits during their Membership Year.

3.1 Membership Card

Members will receive a Membership Card which must be presented upon request when accessing Membership Benefits.

3.2 Admission to Society Shows

Membership includes admission for the named Member to:

- All three days of the Royal Bath & West Show;
- The Dairy Show; and
- The Food & Drink Festival.

Admission is subject to the published conditions of entry applicable to each event.

3.3 Guest Badge

Each Member is entitled to one (1) Guest Badge for the Royal Bath & West Show.

The Guest Badge:

a) provides access to the Members Area only;
b) does not include admission to the Royal Bath & West Show;
c) must be used in conjunction with a valid Show admission ticket; and
d) may not be exchanged for cash or alternative benefits.

3.4 Additional Discounted Tickets

Members may be offered the opportunity to purchase additional Royal Bath & West Show admission tickets at discounted rates.

The Society:

a) does not guarantee availability;

b) reserves the right to limit the number of discounted tickets available to each Member; and
c) may amend ticket prices and availability at its discretion.

3.5 Members Area Facilities

Members shall be entitled to access lunch and refreshment facilities within the Pavillion during the Royal Bath & West Show.

Children accompanying Members may also access the Pavillion provided they remain under the supervision and responsibility of the accompanying Member at all times.

Food and beverages may be subject to separate charges unless otherwise stated by the Society.

3.6 Forward Area Parking

Members shall be entitled to use designated forward parking facilities at the Royal Bath & West Show subject to availability and compliance with all parking instructions issued by the Society.

Parking is provided at the vehicle owner's risk.

3.7 Discounted Entry to Selected Events

Members may receive discounted admission to selected events held at the Showground.

Discounts:

a) are valid only for qualifying events;
b) are subject to availability; and
c) cannot be combined with any other promotion unless expressly stated.

3.8 Exclusive Member Events

Members may be invited to attend exclusive Society events throughout the Membership Year.

Attendance may be limited and allocated on a first-come, first-served basis or by another method determined by the Society.

3.9 Annual General Meeting

Members shall be entitled to receive notice of and attend the Annual General Meeting of the Society.

Attendance at the Annual General Meeting does not confer voting rights.

Membership does not include any right to vote at the Annual General Meeting or in relation to the governance, management or constitutional affairs of the Society.

MEMBERSHIP CARDS

4. Membership Cards

4.1 Ownership

Membership Cards remain the property of the Society.

4.2 Lost or Damaged Cards

Lost, stolen or damaged Membership Cards should be reported to the Society without delay.

The Society reserves the right to charge an administration fee for replacement cards.

4.3 Misuse of Membership Card

The Society reserves the right to suspend, revoke or terminate Membership, without refund, where:

a) a Membership Card is used by any person other than the named Member;

b) a Member knowingly provides a false, misleading, altered or inaccurate photograph for the purposes of Membership identification; or

c) the Society reasonably believes that a Membership Card has been obtained, used or presented fraudulently.

Any Membership Card issued by the Society remains the property of the Society and must be surrendered upon request following suspension, revocation or termination of Membership.

4.4 Member Photograph Requirement

As a condition of Membership, each Member shall provide the Society with a recent photographic image of themselves for the purpose of producing and administering the Member's Membership Card.

The photograph submitted must:

a) be a current and accurate likeness of the Member;
b) be in full colour;
c) clearly depict the full front view of the Member's face, looking directly towards the camera;
d) be of sufficient quality and resolution to enable identification of the Member;
e) contain only the Member and no other person, animal, object or image;
f) not be obscured by sunglasses, headwear, filters, digital alterations or any other item which may prevent clear identification of the Member, save where worn for genuine religious or medical reasons; and
g) be supplied in such format and by such method as may be specified by the Society from time to time.

The Society reserves the right, in its absolute discretion, to reject any photograph that does not comply with the requirements of this Clause and to require the Member to submit a replacement photograph before a Membership Card is issued or renewed.

The Society shall not be liable for any delay in the issue, replacement or renewal of a Membership Card arising from the

Member's failure to provide a photograph that complies with the requirements of this Clause.

Failure to provide an acceptable photograph within a reasonable period following request by the Society may result in the withholding of a Membership Card and any associated Membership Benefits requiring photographic identification until such time as a compliant photograph is supplied.

RENEWALS

5. Membership Renewals

5.1

Membership does not automatically renew unless expressly stated by the Society.

5.2

The Society may invite Members to renew their Membership prior to expiry of the current Membership Year.

CANCELLATIONS AND REFUNDS

6. Cancellations and Refunds

6.1 Membership Fees

Membership fees are non-refundable except where required by law.

6.2 Cancellation by Member

Membership may be cancelled by the Member at any time. No refund or partial refund shall be payable.

6.3 Event Changes

The Society reserves the right to amend, postpone, cancel or withdraw any event, Membership Benefit or facility.

No compensation shall be payable in respect of such changes beyond any rights required by law.

FORCE MAJEURE

7. Force Majeure

The Society shall not be liable for any failure to provide Membership Benefits where such failure arises directly or indirectly from circumstances beyond its reasonable control, including but not limited to:

- severe weather;
- flooding;
- fire;
- pandemic or epidemic;
- governmental restrictions;
- industrial disputes;
- acts of terrorism;
- utility failures; or
- any other force majeure event.

MEMBER RESPONSIBILITIES

8. Conduct

8.1

Members and their guests shall conduct themselves appropriately and responsibly at all Society premises and events, and at all external reciprocal events.

8.2

Members must comply with all reasonable instructions issued by Society staff, contractors, officials and representatives.

8.3

The Society reserves the right to refuse admission to, or remove from, any event any Member or guest whose behaviour is considered unsafe, disruptive, abusive or likely to bring the Society into disrepute.

Where such action is taken, no refund shall be payable.

PARKING AND PROPERTY

9. Parking and Property

9.1 Parking

All vehicles are parked at the owner's risk.

The Society accepts no responsibility for loss of or damage to vehicles or their contents.

9.2 Personal Property

The Society accepts no responsibility for loss of or damage to personal belongings brought onto Society premises or events.

DATA PROTECTION AND PRIVACY

10. Data Protection

10.1 Personal Information

The Society will collect and process personal information relating to Members for the purposes of administering Membership, communicating Membership Benefits and fulfilling its legal obligations.

10.2 Member Photographs

The Member acknowledges and agrees that the Society may collect, store, process and use the Member's photographic image for the purposes of:

a) verifying the Member's identity;
b) producing, issuing, renewing and administering Membership Cards;
c) facilitating access to Membership Benefits, Society events and Member-only facilities; and
d) preventing fraud, misuse of Membership Cards and unauthorised use of Membership Benefits.

The Society shall process all photographic images in accordance with applicable data protection legislation, including the UK General Data Protection Regulation (UK GDPR), the Data Protection Act 2018 and any successor legislation.

Member photographs shall be retained only for as long as reasonably necessary to administer Membership and fulfil the purposes set out in this Clause, or for such longer period as may be required by law.

The Society shall implement appropriate technical and organisational measures to protect Member photographs against unauthorised or unlawful processing and against accidental loss, destruction or damage.

Where a Member fails to provide a photograph that meets the requirements set out in Clause 3.1.1, the Society may be unable to issue a Membership Card or provide certain Membership Benefits that require photographic identification.

10.3 Privacy

Personal data, including Member photographs, will be processed in accordance with the Society's Privacy Notice and applicable data protection legislation.

LIABILITY

11. Limitation of Liability

11.1

Subject to Clause 11.3, the Society shall be liable only for direct losses which are reasonably foreseeable as a result of its breach of these Terms and Conditions.

11.2

The Society shall not be liable for indirect or consequential losses, loss of opportunity, loss of enjoyment or any other economic loss.

11.3

Nothing in these Terms and Conditions excludes liability for death or personal injury caused by negligence, fraud, fraudulent misrepresentation or any other liability which cannot legally be excluded or limited.

GENERAL PROVISIONS

12. General

12.1 Amendments

The Society reserves the right to amend these Terms and Conditions from time to time.

12.2 Entire Agreement

These Terms and Conditions constitute the entire agreement between the Society and the Member in respect of Membership.

12.3 Governing Law and Jurisdiction

These Terms and Conditions shall be governed by and construed in accordance with the laws of England and Wales.

Any dispute arising from Membership shall be subject to the exclusive jurisdiction of the courts of England and Wales