LINCOLNSHIRE AGRICULTURAL SOCIETY

Membership Terms and Conditions

November 2026

1. Membership Contract & Cancellation Policy

1.1. Membership is of the Lincolnshire Agricultural Society, not the Lincolnshire Show and supports the educational work of the Society. As a Member, the terms and conditions must be accepted and adhered to.

1.2. The Society may refuse an application for legitimate, objectively justified reasons, including failure to meet published membership-category requirements, fraud or serious misconduct. It will act reasonably, proportionately and consistently, comply with applicable equality law and its governing rules, and explain its decision in writing. Any payment for a refused application will be refunded.

1.3. Annual Membership runs from 1 January to 3 December and is valid for one year. Life Membership is governed by the provisions below.

1.4. Members purchasing online or by telephone may have statutory cancellation rights, including a 14-day cooling-off period in applicable circumstances.

1.5. Membership fees may change annually. The Society will notify Members of any changes before the next renewal payment is collected, allowing a reasonable opportunity to decline renewal before payment is taken.

1.5.1. Membership is non-transferable. Fees are non-refundable except where a refund is required by law or the Society agrees an exceptional refund in writing. Requests will be considered reasonably, proportionately and consistently.

1.5.2. Non-use of Membership benefits, including failure to attend events or the Lincolnshire Show, does not in itself entitle Members to a full or partial refund, subject to statutory rights.

1.5.3. Subject to statutory rights and any exceptional refund agreed in writing, there are no pro-rata refunds for termination before expiry, nor a reduced rate for joining or renewing after 1January.

1.6. Life Membership is valid from the point of purchase and is personal to the named Member.

1.6.1. Life Membership automatically ends upon the death of the named member and cannot be transferred, assigned or passed to another individual. Life Members are subject to the same Membership conditions and Code of Conduct as annual Members, including the suspension and revocation provisions; annual renewal requirements do not apply.

1.6.2. Life Members may cancel their Membership at any time by writing to the Society. Subject to statutory rights and any exceptional refund agreed in writing, no pro-rata refund is made for voluntary cancellation.

1.7. The Society may charge a premium rate for Membership from 1May onwards. The applicable rate will be disclosed before purchase.

1.8. The Society will send annual renewal reminders. Annual members not paying by Direct Debit are responsible for renewing each year. Life Members do not need to renew annually.

1.9. Members must ensure that the Society holds their correct, up-to-date postal and email addresses and notify it promptly of changes. Membership information may be sent by email, so

Members must keep their email address up to date to receive communications and benefit information. Non-payment of an annual renewal will result in a lapse in membership.

1.10. The Society may use a postal delivery service to send annual Lincolnshire Show Membership packs to the address on the Member's record. Members must provide an accurate address. The Society is not responsible for non-delivery caused by an incorrect or out-of-date address supplied by the Member, except where the Society is at fault or the law provides otherwise. Where a correctly addressed pack is lost in the post, the Society will investigate and consider appropriate replacement arrangements, subject to statutory rights.

1.11. Members must report a missing Membership pack at least 14 working days before the first day of the Lincolnshire Show. Working days are Monday to Friday, excluding bank holidays in England. Replacement requests will be considered reasonably, taking account of delivery and security requirements. If notice is received after that deadline, a replacement before the event cannot be guaranteed. A late report does not in itself cancel membership or remove statutory rights.

1.12. Nothing in these terms and conditions excludes or limits Members' statutory rights.

1.13. Annual Members who choose to pay by Direct Debit agree to automatic renewal each January unless cancelled. By maintaining an active Direct Debit instruction, members authorise the Society to collect the applicable renewal fee, subject to the Direct Debit scheme requirements and Guarantee.

1.13.1. Members wishing to stop the next automatic renewal should notify the Society in writing by 31st December, providing sufficient information to identify their Membership. The Society will send the renewal reminder, fee and collection details in good time before that deadline. Members may decline a subsequently notified fee increase before collection. Statutory cancellation rights are unaffected.

1.13.2. The Society will give the account holder the required advance notice of the amount and collection date and of changes to the amount, date or frequency, normally 10 working days before collection or as otherwise validly agreed. Members must notify the Society of changes to bank details or cancellation. Refunds remain subject to these terms, statutory rights and the Direct Debit Guarantee.

1.13.3. An account holder may cancel a Direct Debit at any time through their bank or building society and should also notify the Society. If a payment error occurs, the account holder is entitled to a full and immediate refund from their bank or building society under the Direct Debit Guarantee. Cancelling an instruction or obtaining a Guarantee refund does not itself settle any amount lawfully due under the membership agreement.

2. Member Benefits

2.1. Core membership benefits include access to the Lincolnshire Show, Countryside Lincs, Lincolnshire Farming Conference and Lincolnshire Food and Gift Preview Evening. These benefits are examples and do not constitute an exhaustive or final list. Details of all other Membership benefits are set out at www.lincolnshireshowground.co.uk/membership.

2.2. Membership cards, passes, discount codes and associated benefits are personal to the named Member or Members and must not be shared, copied, reproduced, sold, transferred or otherwise made available to another person. Suspected misuse may be investigated and dealt with under the Code of Conduct.

2.3. The Society may amend, withdraw, replace or vary benefits, facilities, events and services where reasonably necessary for legitimate reasons, such as safety, legal requirements, supplier

availability or operational or financial changes affecting delivery. Changes will be proportionate. The Society will communicate changes to Members and give reasonable advance notice of significant changes where practicable; urgent changes will be explained as soon as reasonably practicable. For a material reduction in core benefits, the Society will explain available alternatives and any applicable cancellation or refund rights. No cash alternative is payable solely because a benefit changes, subject to statutory rights.

2.4. Free-of-charge or discounted tickets and offers as part of the Membership benefits are for Members only and are not transferable to other individuals.

2.5. Membership does not guarantee entry to all events, exhibitions or activities held at the Lincolnshire Showground. Access may be subject to event-specific admission arrangements, capacity restrictions, ticket availability, safety requirements and additional charges.

2.6. Certain benefits may be provided by independent third parties, whose own terms apply to purchases or arrangements made directly with them. The Society is not responsible for those providers' independent acts or omissions, but this does not exclude responsibility for the Society's own acts or omissions or any liability or rights that cannot lawfully be excluded.

2.7. Proof of Membership may be required to access the benefits and codes.

2.8. No cash equivalent is available for any membership benefit.

3. Dress Code

3.1. Authorised Society representatives may refuse entry to, or request departure from, the Members' or Vice Presidents' Area for failure to comply with the applicable dress code. Decisions will be reasonable, proportionate and consistent, with appropriate consideration of disability, religious requirements and applicable equality obligations.

3.2. The Members' and Vice Presidents' areas at the Lincolnshire Show follow a dress code policy, and Members must adhere to the relevant code to gain access:

Members

- Members must wear smart attire (collared shirts and smart trousers; tailored shorts are permitted).
- Fashion-style trainers and Converse-style shoes are permitted.
- Sportswear (including trainers and leggings) and blue or denim jeans are not permitted in the Members' Area. The permission for fashion-style trainers and Converse-style shoes stated above is an exception to this restriction.

Vice Presidents

- Smart formal attire is required in the Vice Presidents' Area. Suitable options include a jacket and tie with smart trousers, a skirt, a summer dress or well-cut trousers with a smart top, or equivalent smart formal clothing, regardless of gender.

Children

- Children accompanying Members must dress smartly and comply with the applicable dress code for the Members' or Vice Presidents' Area, with reasonable allowance for age and any disability-related needs.

3.3. Members should clearly display their Membership badges when in the Members'/Vice Presidents' Area.

3.4. Failure to comply with the applicable dress code may result in access being denied to the Members' Area or the Vice Presidents' Area.

4. Data Protection

4.1. The Society collects and processes personal information in accordance with applicable data protection legislation. Personal information will be used for the administration of Membership, delivery of Membership benefits, communication with Members and other purposes explained in the Society's Privacy Notice.

4.2. Further information about how personal information is collected, stored, used and shared, together with details of Members' data protection rights, can be found in the Society's Privacy Notice.

4.3. Photography and filming may take place at Society events for event coverage, publicity and promotion. The Society will provide clear information about the purposes, uses, lawful basis and how to exercise data protection rights through its Privacy Notice and event notices. Attendance or Membership does not in itself constitute consent. Where consent is relied upon, it will be sought separately and may be withdrawn. Members with concerns about images of themselves or accompanying children should contact the Society or event staff; requests will be considered under applicable data protection and safeguarding requirements, with particular care for children.

5. Code of Conduct

5.1. Members are expected to uphold the Society's values and reputation, be polite and considerate and treat their surroundings, other members, Society staff and the public respectfully. Good-faith complaints, lawful criticism and the exercise of legal rights are not misconduct.

5.2. The Society may investigate suspected fraud, misuse of Membership or serious breaches of these terms. It may temporarily suspend membership and associated benefits while investigating where reasonably necessary to protect people, prevent misuse or preserve a fair investigation. Suspension is a precaution, not a finding of wrongdoing. The Society will explain its reasons, scope and expected duration in writing as soon as reasonably practicable, investigate promptly, keep the suspension under review and lift it when no longer justified.

5.3. Before a final suspension or revocation decision, the Society will explain the allegations and the substance of the evidence, subject to necessary confidentiality safeguards, and give the member a reasonable opportunity to respond. Decisions will be made by an authorised person under the Society's governing rules, based on the evidence and the seriousness of the circumstances. The Society will notify the Member in writing of the reasons, the effective date, the effect on benefits and any refund entitlement, and how to request a review.

5.4. The Society may refuse admission or require a member to leave its premises, events or facilities where reasonably necessary to address a breach of these terms, inappropriate conduct or a risk to others' safety or wellbeing. Action to protect the Society's reputation or interests must relate to objectively justified concerns, not merely disagreement with a Member. Decisions will be reasonable, proportionate, consistent and in accordance with applicable law and the Society's governing rules.

5.5. Following investigation, the Society may issue a warning, impose a proportionate suspension or revoke Membership for a serious breach or repeated breaches of these terms. It may refuse future applications following serious misconduct where reasonably justified, considering the circumstances and any relevant change since the incident. Refunds following suspension or revocation will be assessed reasonably, taking account of the grounds, fees paid, benefits

supplied and any statutory entitlement; there is no automatic forfeiture of sums that must lawfully be refunded.

5.6. A Member may request review of a suspension, revocation or refusal of a future application by writing to the Society using the contact details in the decision notice within 21 calendar days of receipt, explaining the grounds and providing supporting evidence. Reasonable late requests and requests for assistance will be considered. The Society will acknowledge the request within seven working days. An authorised person or panel not involved in the original decision and without a conflict of interest will review the evidence and give the member a reasonable opportunity to respond. The reviewer may uphold, overturn or vary the decision within the Society's governing rules. A reasoned written outcome will normally be sent within 28 calendar days; any delay and revised date will be explained. The original decision remains in effect unless the Society confirms otherwise. If overturned, the Society will explain restoration of benefits and any appropriate remedy. Statutory rights and access to external legal remedies are unaffected.

6. Liability and Personal Belongings

Nothing in these terms excludes or limits liability where it would be unlawful to do so, including liability for death or personal injury caused by negligence, fraud or fraudulent misrepresentation, or Members' statutory rights.

The Society is responsible for foreseeable loss or damage caused by its breach of these terms or failure to use reasonable care and skill. Subject to the preceding paragraph, it is not responsible for losses that were not reasonably foreseeable when the contract was made, or for business losses arising from Membership used for personal purposes. This does not exclude losses or expenses for which the Society is legally responsible.

Members are responsible for their personal belongings and property whilst attending Society premises or events, including the Members' and Vice Presidents' areas. The Society accepts no responsibility for loss, theft or damage to personal belongings, except where caused by the Society's negligence, breach of its legal obligations or where liability cannot lawfully be excluded.

7. Force Majeure

Circumstances beyond the Society's reasonable control may prevent or delay the delivery of benefits or require events to be cancelled, postponed or altered. Examples include extreme weather, flooding, fire, public health emergencies, government restrictions, industrial action and security incidents. The Society will take reasonable steps to minimise the impact and resume delivery. It is not responsible for failure or delay to the extent reasonably unavoidable because of such circumstances, subject to Section 6 and members' statutory rights.

Where reasonably practicable, the Society will endeavour to notify affected Members of significant changes arising from these circumstances. It will determine reasonable and proportionate alternative arrangements, subject to statutory obligations and members' legal rights. This clause does not automatically exclude cancellation or refund rights; any entitlement will be assessed in light of the circumstances and applicable law.

8. Intellectual Property

All Society names, logos, branding, publications and other intellectual property remain the property of the Society or their respective owners. Except where permitted by law or an express licence, Members must not reproduce, distribute or use these materials for commercial or other purposes without prior written permission from the relevant rights holder. Membership does not confer any right to imply Society endorsement of a member's activities.

9. Membership Complaints

Members may raise a membership complaint in writing using the Society's contact details in their membership correspondence, identifying their Membership, the issue and the outcome sought. The Society will offer reasonable assistance or an alternative submission method where needed. It will acknowledge complaints within seven working days and normally provide a reasoned written response within 28 calendar days. If more time is required, it will explain why and give a revised response date. Working days are Monday to Friday, excluding bank holidays in England.

A member dissatisfied with the response may request escalation through the same contact route. An authorised person not involved in the original response will review the complaint and normally reply within 28 calendar days, explaining any delay. The Code of Conduct review procedure applies to suspension, revocation and refusal of future applications following misconduct. These procedures do not restrict statutory rights or access to external legal remedies.

10. Governing Law and Jurisdiction

These terms and conditions are governed by the laws of England and Wales. Disputes arising in connection with membership are subject to the jurisdiction of the courts of England and Wales, subject to applicable consumer rights, including any mandatory right to bring proceedings in another jurisdiction.